



RESOLUTE PROS

You may not be a large company, but you can impress your clients like one.

ABOUT US



At Resolute Pros, we're making it easier to run a business, and help your business grow with confidence. We do this with expert support from real people who provide customized, quality back-office solutions for small and medium staffing firms and PEO's.

Resolute Pros handles the nitty-gritty of recruitment and onboarding, compliance, marketing, IT, accounting, information technology, insurance and funding - what we do best – so you can focus on what you do best.



www.resolutepros.com | 877.514.1081

BENEFITS OF WORKING WITH RESOLUTE

Outsourcing some or all your back office needs to Resolute will help you grow your business faster and allow you to operate more efficiently and more profitably. It will allow you to compete with large firms without having to invest significant money in building the infrastructure needed to deliver all the services that go with running a staffing or PEO company.

- 1. More time to focus on your core competencies.** Every business has limited resources, no matter how large or small, and every employee has limited time. Outsourcing can help your business focus on mastering the selling and delivering of staffing and PEO services to your clients, while leaving these essential, but back office functions to Resolute.
- 2. Compete with the “big” firms and deliver like them.** Without investing the time or expense to build the infrastructure that is required to run your business, outsourcing gives you the same access to expertise, efficiencies, and economies of scale as large organizations without the price tag of adding to your full time staff.
- 3. Operational efficiencies and expertise.** With outsourcing, you have experts with developed, proven processes from day one, allowing you to realized significant results immediately which would take a much longer time to build on your own.
- 4. Risk mitigation.** While it is hard for a small team to keep up with everything that creates risk for your company, our team provides expertise and guidance, from understanding local, state and federal employment and tax laws, having safety practices in place to minimize workers' compensation exposure, and all the efforts that go into ensuring available funds when needed and so much more.





RECRUITMENT

Executive Search

Executive search firms find full-time employees for their clients. The search firm sources, recruits and interviews candidates (many that may not be immediately identifiable in the market) for their client's full-time job openings.

Engaged Search

This search is conducted to find qualified candidates to fill open jobs. Resolute charges a portion of the placement fee as a retainer. The balance of the fee is due when a candidate is hired. An Engaged Search is typically used for higher-level positions, hard to fill positions or positions that require more in-depth research and considerable resources.

Retained Search

The client pays a predetermined fee for the search firm to identify, qualify, screen and interview for executive-level positions. A Retained Search requires considerable consulting time and an extensive process to identify the right candidates. This search is exclusive and the fee is typically paid in thirds: 1/3 at contract signing, 1/3 upon submission of a short list of candidates and 1/3 when a candidate is hired.

Contingent Search

Resolute is paid only upon the successful hiring of a candidate. No fee is paid unless someone is hired for the open position.





COMPLIANCE

We often assume when we train our staff on proper procedures and they follow the steps you've asked them to follow. However, our experience shows that when people are busy, they take shortcuts.

Compliance is complex. It includes everything from following client specific needs like proper rates, screenings, and invoicing procedures to employment, compensation, and legal regulations that vary from town to town can give a business owner reasons to pause.

Our compliance services can help you rest a bit easier with such things as our employee and contract auditing; communicating requirements and changes to local, state/provincial, and federal laws; credentialing management; ACA program compliance; Employee paperwork; e-Verify; and so much more.





MARKETING

An effective marketing and social media strategy and execution plan has become a key factor to increasing sales and recruitment success of every small PEO and staffing industry business.

Website Development

We can handle it all. Custom website development, WordPress, E-Commerce, UI/UX design, website support and maintenance, and hosting.

SEO

Organically increase inbound traffic to your website with our search engine optimization (SEO) services and local search presence management.

Online Advertising

From geo-fenced social media campaigns to pay-per-click Google Ads, we'll develop the optimal online advertising strategy to target your ideal customer.

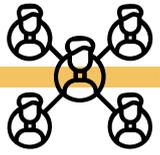
Email Marketing

Onboard new leads with engaging automated emails, drive more E-Commerce sales, and encourage repeat business and referrals by staying in touch with your customers.

Blogging and Copywriting

Let's tell the world about you! Our talented copywriters will develop engaging content for website copy, blogs, whitepapers, press releases, and more.





MARKETING

Marketing Strategy

We will create a tailored marketing strategy to meet the goals of your business or organization. Looking for a one-size-fits-all approach? We're probably not for you.

Design and Branding

We make you look good. Digital and print graphic design and branding services including logo design, brand development, packaging design and signage.

Social Pro - Social Media Marketing

Social media is a marketing powerhouse. We'll cultivate your following growing repeat business and target your ideal customer with ads specifically tailored to them.



ACCOUNTING

From invoicing/AR management, CPA reviews, P&L creation, bookkeeping services, debt collection, and more. Our financial team's knowledge gained from education and experience will ensure you achieve error-free financial reports, timely payroll, payroll tax review/compliance, and seamless financial management. Resolute also provides IRS compliance, COVID tax relief & compliance, state & local tax compliance, state & local tax law updates as they happen, and Audit prep-IRS.





INFORMATION TECHNOLOGY

As part of our technology solution, we can provide a solution to handle everything from day to day help-desk support, to server and infrastructure management, with computer hardware, software configuration, and a robust phone system. Also, you can use our preferred staffing industry specific CRM and ATS tools or we can help you select one, and can lead the implementation including configuration, deployment, data collection, training, and ongoing support.



INSURANCE

We provide commercial Insurance packages such as general liability, professional liability, crime & employee dishonesty, employment practice liabilities, work comp options, and aca compliant benefit options.



FUNDING

Access to competitive working capital solutions/payroll funding — yes we can offer this today & support with merger and acquisition capital.



TAKE THE NEXT STEPS WITH US

Join forces with us and experience a true partnership with genuine consultation and care for the needs of your business.

Benefit from the tools, systems, and processes to deliver solutions aligned to your priorities.

Our people are ready to discuss and assist you with any aspect of your business requirements.

CONTACT US

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